

22 November 2019







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Table of Contents

| Introductory Letter | 2 |
|--|----|
| 10 Child Safe Standards | 5 |
| How The Safe Church Health Check Works | 6 |
| Where Do I Start? | 8 |
| Standard 1 | 10 |
| Standard 2 | 12 |
| Standard 3 | 14 |
| Standard 4 | 16 |
| Standard 5 | 18 |
| Standard 6 | 20 |
| Standard 7 | 22 |
| Standard 8 | 24 |
| Standard 9 | 26 |
| Standard 10 | 28 |
| Submission Checklist | 30 |
| Declaration | 31 |



Dear Church Leader,

Thank you for considering this Safe Church Health Check.

Baptist Churches of NSW & ACT are committed to modelling the love of Christ by promoting physical, emotional and spiritual safety in all that we do. As part of this commitment, we have prepared this Safe Church Package to assist your church in becoming a place that promotes the wellbeing of all people. We strongly encourage you to consider the contents of this Package and to use the material provided to prepare your church for the Safe Church Health Check.

We recognise that the growing number of recommendations and legal requirements may leave you feeling apprehensive or overwhelmed. We are confident, however, that the Safe Church Health Check will support you as you navigate these challenges. Our heart is to equip and support local churches for ministry and so we have sought to provide suggested structures and resources to reduce the burden on you as much as possible. However, your local church leadership will need to take some steps to implement these Safe Church practices as appropriate to your local church context. We encourage each local church to delegate this important task to appropriate individuals. The church pastor is not necessarily required to undertake these tasks themselves.

In 2013, the Australian Government authorised a Royal Commission into Institutional Responses to Child Sexual Abuse (Royal Commission) in response to community concern about widespread reports of cases where Australian institutions failed to protect children from child sexual abuse. The work of this Royal Commission has emphasised that members of the public, children, young people, parents, carers, families and communities should be confident that organisations working with children provide safe environments.

The Royal Commission recommended 10 Child Safe Standards. The Child Safe Standards collectively show that a child safe organisation is one that creates a culture, adopts strategies and takes action to promote child wellbeing and prevent harm to children and young people. In February 2019, the Council of Australian Governments (COAG) agreed to endorse National Principles based on the Child Safe Standards. The NSW government has indicated that compliance with the Child Safe Standards will soon become mandatory for all organisations that provide services to children, including churches. Accordingly, the Safe Church Health Check has been designed to assist churches to meet the Child Safe Standards.

In addition to potential legislative implementation of the Child Safe Standards, churches have existing legal obligations when it comes to providing activities and services to children and young people, including:

- Common law and statutory duties to take reasonable precautions to prevent child abuse
- Requirement to ensure that people doing certain defined work hold relevant clearance checks;
- Reporting to government authorities in accordance with their obligations, if any, under:
 - Mandatory Reporting Legislation
 - Reportable Conduct Legislation
 - Criminal Legislation
 - WWCC Legislation in NSW
 - WWVP Legislation in ACT

The Safe Church Health Check is a comprehensive review tool which will assess your church's Safe Church Practices against identified minimum standards for compliance with these various legal

duties. Of course, mere legal compliance is not our aim, rather we hope to promote a culture that reflects the love of Christ, loves and protects individuals, and fosters missional engagement with local communities.

There are a range of resources relating to the Safe Church Health Check available on our Creating Safe Spaces webpage – **www.creatingsafespaces.org.au/schc**

If you have any further questions please contact our Safe Church Coordinator Katie Watson at schc@nswactbaptists.org.au

Rev Jonathan Bradford

Sonathan Bradford

Ministry Standards Manager

Dr Katie Watson

KWalson

Safe Church Coordinator

For any questions about the Safe Church Health Check please contact:

Katie Watson

- 02 9868 9212
- schc@nswactbaptists.org.au

10 CHILD SAFE STANDARDS*



- 1. Child safety is embedded in institutional leadership, governance and culture
- 2. Children participate in decisions affecting them and are taken seriously
- 3. Families and communities are informed and involved
- 4. Equity is upheld and diverse needs are taken into account
- 5. People working with children are suitable and supported
- 6. Processes to respond to complaints of child sexual abuse are child-focused
- 7. Staff are equipped with the knowledge, skills and awareness to keep children safe through continual education and training
- 8. Physical and online environments minimise the opportunity for abuse to occur
- 9. Implementation of the Child Safe Standards is continuously reviewed and improved
- 10. Policies and procedures document how the institution is child safe.

^{*} For more information see the Office of the Children's Guardian (NSW) www.kidsguardian.nsw.gov.au/child-safe-organisations/child-safe-standards or Final Report of the Royal Commission into Institutional responses to Child Abuse www.childabuseroyalcommission.gov.au/making-institutions-child-safe

HOW THE SAFE CHURCH HEALTH CHECK WORKS

The Safe Church Health Check has been designed to assist your church to meet legal obligations regarding child safety. It will also assist your church to adhere to the Child Safe Standards as recommended by the Royal Commission. The NSW Government will soon make compliance with the Child Safe Standards mandatory for all organisations that provide services to children and young people.

Participation in the Safe Church Health Check is also recommended by Baptist Insurance Services as a means of ensuring that your church is well equipped to make the declaration regarding child safe policy and practice required to maintain continued insurance coverage for sexual molestation claims.

There are 10 sections of the Safe Church Health Check. Each section addresses one of the Child Safe Standards and adopts the following structure:

The Standard and core components identified by the Royal Commission.

Some indicators for identifying the standard in practice.

Standard in practice.

STANDARD 1

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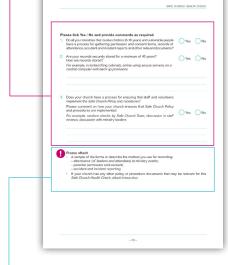
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• A series of questions asking you to set out how your church meets the Standard; and



 If required, a request for appropriate supporting documentation

All the information you need to complete your Safe Church Health Check is included in the Safe Church Package. This includes:

- Model Safe Church Policy
- Model Procedure for Staff and Volunteers
- Model Procedure for Handling Complaints against Staff and Volunteers
- Model Procedure for Conflict Resolution
- Model Procedure for Responding to Child Protection Concerns (NSW)
- Model Procedure for Responding to Child Protection Concerns (ACT)
- Model Code of Conduct
- Other Model documents to help you implement the Policy and Procedures

Your church is encouraged to adopt and implement the provided model *Safe Church Policy* and associated documents. This means that your governance body will need to consider and formally adopt the policy, noting the date of adoption on the cover of the policy document. Space is also provided to add your church logo – this is particularly useful for documents that will be distributed such as the *Code of Conduct*, *Safe Church Policy* and *Ministry Information Forms*.

It is not mandatory to adopt the provided model Policy and Procedures. If your church already has comprehensive policies in place, you may choose to retain these. Alternatively, your church may choose to amend the model documents to suit your local context. However, if you make any changes to model documents you will be asked to provide an explanation.

In order to comply with the standards set out in the Safe Church Health Check, you will need to:

- Answer 'Yes' to each of the questions:
- Provide comments or explanations where required;
- Attach the appropriate supporting documentation; and
- You can submit your church's Safe Church Health Check
 - online at www.creatingsafespaces.org.au/schc
 - or post a copy of the completed form and documents to:

Baptist Churches of NSW & ACT Ministry and Learning Centre Level 4, 5 Saunders Close Macquarie Park NSW 2113

For churches affiliated with Baptist Churches of NSW & ACT, there is no cost for participation in the Safe Church Health Check

After your Safe Church Health Check documentation has been reviewed and considered to be satisfactory, a certificate will be issued to your church. The certificate lasts for three years. At the end of the three year period, you will be asked to apply for a new Safe Church Health Check. We recommend displaying the Safe Church Health Check certificate on your church noticeboard.

Once you are issued with a certificate, you will also have permission to use the Safe Church Health Check logo on your church website and/or printed materials for the duration of the certificate.

If there are any areas considered not to be satisfactory in your Safe Church Health Check application, we will provide feedback to assist your church in making the necessary changes or improvements and invite you to resubmit the relevant documents.

Please address any questions to:

Katie Watson (Safe Church Coordinator)

- 02 9868 9212
- · schc@nswactbaptists.org.au

WHERE DO I START?

If you are a church leader or church administrator, the first step is to have the governance body of your church appoint a **Safe Church Team**.

The Safe Church Team may include paid staff and/or volunteers, we have provided a model *Role Description* to outline their responsibilities. It is a very important role which will report directly to the Senior Pastor and Governance body of the church. It is important that the Safe Church Team has at least one male and at least one female.

The Safe Church Team may go through the process of identifying policies and amending procedures for your church context but it is important to understand that the Senior Pastor and Governance body will still have legal responsibility for ensuring that reasonable precautions are taken within the church context. For more information on these responsibilities, please see the Legal Overview Document on the Creating Safe Spaces webpage (www.creatingsafespaces.org.au/resources)

If you have been appointed as part of a Safe Church Team then your church has already understood the importance of addressing these issues in a comprehensive and compassionate way. You may like to begin by gathering together any existing policies or information used in your church. This will help you to identify which areas might require more attention.

What next?

Once you have the existing documents together, meet with the Safe Church Team to consider these and consider the model *Safe Church Policy* and procedures provided as part of this Safe Church Package. The *Safe Church Health Check* will ask you to attach your policy and procedure documents. These documents will need to be marked with the date they were formally adopted by the governance body. This is important as it ensures that the governance body is aware of the contents of the documents, provides formal authority for the documents and also indicates how recently any particular document was amended.

The Safe Church Health Check will also ask for details of the Work, Health and Safety Team, as their responsibilities address issues related to physical environments.

Once you have these preliminary steps in place, you are ready to begin working through the *Safe Church Health Check*. As you answer the questions, be aware that arrangements may differ significantly from church to church – particularly according to church size and resources. We have provided some ideas and examples for any question where details are requested. However, you may have alternative ideas, or in some instances, you may have reasons to suggest that a particular item is not relevant or necessary in your context. If that is the case, please just provide a brief explanation of those reasons.

The *Safe Church Health Check* is designed to provide assistance for churches as they address various obligations. We are here to help! If you have any questions please contact us.



Application



Child safety is embedded in institutional leadership, governance and culture.

- a. The institution publicly commits to child safety and leaders champion a child safe culture.
- **b.** Child safety is a shared responsibility at all levels of the institution.
- c. Risk management strategies focus on preventing, identifying and mitigating risks to children.
- **d.** Staff and volunteers comply with a code of conduct that sets clear behavioural standards towards children.
- e. Staff and volunteers understand their obligations on information sharing and record keeping.

What this might look like.

- Leaders inform themselves about child safety and wellbeing
- Staff and volunteers of the organisation are encouraged to value and ensure child safety and wellbeing
- Safe Church procedures are integrated into church culture and everyday practices
- There are named people with whom to discuss practices and concerns.
- Responsibilities of all staff and volunteers are reflected in position descriptions
- All staff take active steps to ensure child safe practices

The Royal Commission explains:

A child safe institution is committed to child safety. This commitment should be supported at all levels of the institution and be embedded in an institution's leadership, governance and culture, and all aspects of the institution's business and practice. Institutional culture consists of the collective values and practices that guide the attitudes and behaviour of staff and volunteers. It guides the way things are done and the way issues are managed, dealt with and responded to. A positive, child-focused culture could help to protect children from sexual abuse and facilitate the identification of and proper response to child sexual abuse.*

Included in the Safe Church Package:

A model Safe Church Policy and model role description for the Safe Church Team is included in the Safe Church Package. If your church chooses to adopt the model Safe Church Policy, please ensure that your church name and/or logo is inserted where necessary and the date of adoption by the governance body is noted on the front of the document.

^{*} Royal Commission into Institutional Response to Child Sexual Abuse Final Report Volume 6 'Making Institutions Child Safe' Appendix A p413 available at www.childabuseroyalcommission.gov.au

| Ple | ease tick Y | es / No and provide comments as | s required | |
|-----|-------------|---|----------------------------|--------|
| 1. | commit to | church, including the Pastor/s, staf- upholding the Child Safe Standard wellbeing? | | Yes No |
| 2. | Does your | church have a Safe Church Policy? | | Yes No |
| 3. | Is your Sat | fe Church Policy publicly available a | nd current? | Yes No |
| 4. | • | w your commitment to child safety is p Church Policy is made available. | publicised, including how | |
| | website, m | le, signage in the church, information ention in the weekly newsletter, copie ation desk and/or sign-in desk. | | |
| | | | | |
| 5. | | e Church Policy written in language the members, attendees and the wider of | | Yes No |
| 6. | Does your 9 | Safe Church Team have at least one ma | ale and one female member? | Yes No |
| 7. | Safe Churc | ch Team (add more names if necess | ary) | |
| | Person 1: | Name | | |
| | | Phone | Email | |
| | Person 2: | Name | | |
| | | Phone | Email | |
| | Person 3: | Name | | |
| | | Phone | Email | |
| | | | | |

Please attach the following document/s: • Safe Church Policy

Children participate in decisions affecting them and are taken seriously.

- **a.** Children are able to express their views and are provided opportunities to participate in decisions that affect their lives.
- **b.** The importance of friendships is recognised and support from peers is encouraged, helping children feel safe and be less isolated.
- c. Children can access sexual abuse prevention programs and information.
- **d.** Staff and volunteers are attuned to signs of harm and facilitate child-friendly ways for children to communicate and raise their concerns

What this might look like.

- Children and young people can recognise safe environments and know how to seek help or raise concerns if they feel unsafe
- Staff and volunteers put children's best interests first
- Staff and volunteers take children seriously when they communicate about their feelings, needs and concerns
- Children and young people are supported and encouraged to take part in various ministry areas in the life of the church (as appropriate)
- There are regular opportunities for children and young people to communicate their ideas and opinions and to contribute to the plans and vision of the church

Additional Resources:

The Institute of Child Protection Studies has produced a short (10 Minutes) video summarising their research in the Children's Safety Study listening to children and young people.

www.youtube.com/watch?v=jaxjSu4UGIw&feature=youtu.be

| 1. | Is your church friendly and welcoming for children and young people? Explain how your church is friendly and welcoming for children and young people. | Yes No | | | |
|------------|---|--------|--|--|--|
| | For example, by the inclusion of children and young people in church services, consideration of children's and young people's needs when planning programs, child-friendly facilities. | | | | |
| | | | | | |
| 2. | Do children and young people have a say in planning and is their input and feedback encouraged in the groups or ministries that they are directly involved in (for example, Sunday Kids Programs, Kids Club, Youth Group)? | Yes No | | | |
| | Please comment on how this occurs in your church. | | | | |
| | For example, via suggestion box, feedback forms, informal discussions. | | | | |
| 3. | Do children and young people have a say in planning and is their input and | 00 | | | |
| J . | feedback encouraged, in the activities and ministries of the wider church? | Yes No | | | |
| | Please comment on how this occurs in your church. | | | | |
| | For example, via suggestion box, feedback forms, informal discussions. | | | | |
| | | | | | |
| 4. | Does your church value children and young people and demonstrate this attitude by supporting positive peer relationships and providing support as appropriate? | Yes No | | | |
| | Please comment on how this occurs in your church. | | | | |
| | For example, modelling communication strategies, displaying child safe hotline number, discussing friendship. | | | | |
| | | | | | |
| | | | | | |

Families and communities are informed and involved.

- **a.** Families have the primary responsibility for the upbringing and development of their child and participate in decisions affecting their child.
- **b.** The institution engages in open, two-way communication with families and communities about its child safety approach and relevant information is accessible.
- c. Families and communities have a say in the institution's policies and practices.
- d. Families and communities are informed about the institution's operations and governance.

What this might look like.

- Families and communities are aware of the church's *Safe Church Policy* and associated procedures
- The Church and ministry leaders actively seek feedback from families and communities
- Ministry leaders consult with parents and carers about their children
- Parents and carers are encouraged and supported to talk to their children about safety and wellbeing

For churches with significant culturally and linguistically diverse communities, we recommend developing translations of the *Safe Church Policy* and information about who to go to lodge a complaint or report a child protection concern. If there are staff and volunteers for whom English is not their first language, we recommend providing translations of the *Code of Conduct* and *Screening Questionnaires*.

Additional Resources:

The Australian Human Rights Commission has produced information on the National Principles for Child Safe Organisation (which are based on the Royal Commission's Child Safe Standards) in various community languages.

www.pmc.gov.au/domestic-policy/national-office-child-safety/national-principles-child-safe-organisations

| ls your church's <i>Safe Church Policy</i> and associated procedures available to families and communities? | Yes No |
|---|--------|
| Please comment on how your church makes these documents available to families and communities | |
| For example, via handouts, posters, available on the church website. | |
| | |
| Is your church's <i>Safe Church Policy</i> and associated procedures provided in a format and language that is accessible to families and communities. | Yes No |
| Please comment on how your church ensures that relevant documents are accessible to families and communities. | |
| For example, they are available online and in hard copy, produced in appropriate languages for people from culturally and linguistically diverse backgrounds etc. | |
| | |
| Are families encouraged to be involved in decisions affecting their child? Please provide an explanation of how your church includes families in decisions, planning and policies affecting their child. | Yes No |
| For example, parent information nights, parent letters and handouts, informal discussions with leaders 'Is Johnny enjoying Ignite? Is there anything you'd like to talk to us about?', use of a Ministry Information Form, parental involvement as leaders/helpers, family social events to build connection. | |
| | |
| Are families able to provide feedback to the church regarding issues concerning their child, programs and child safety practices? | Yes No |
| Please comment on how this occurs in your church. | |
| | |
| | |
| | |

Equity is upheld and diverse needs taken into account.

- **a.** The institution actively anticipates children's diverse circumstances and backgrounds and responds effectively to those with additional vulnerabilities
- **b.** All children have access to information, support and complaints processes.
- **c.** The institution pays particular attention to the needs of Aboriginal and Torres Strait Islander children, children with disability, and children from culturally and linguistically diverse backgrounds.

What this might look like.

- Physical accessibility is considered in building design and renovation
- The church actively seeks to consider the needs of people with diverse needs
- Ministry leaders intentionally seek to create spaces that are welcoming, safe and culturally respectful
- Staff and volunteers consider how safety and wellbeing, communication and participation might differ for children and young people with diverse needs

Additional Resources:

For more information and ideas please contact Baptist Children's Ministries: www.baptistcfm.org.au/children-and-families-at-church/children-with-special-needs

| Ple | ease tick Yes / No and provide comments as required | |
|-----|--|--------|
| 1. | Does your church support children and young people with diverse needs? | Yes No |
| | Please describe how your church caters for children and young people with diverse needs. | |
| | For example, written material in languages other than English, facilities for children and young people with a disability, culturally appropriate programs, artwork on display, programs and activities celebrating diversity. | |
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People working with children are suitable and supported.

- a. Recruitment, including advertising and screening, emphasises child safety.
- b. Relevant staff and volunteers have Working With Children Checks.
- **c.** All staff and volunteers receive an appropriate induction and are aware of their child safety responsibilities, including reporting obligations.
- d. Supervision and people management have a child safety focus.

What this might look like.

- Child safety and wellbeing is emphasised in advertising, referee checks, pre-employment screening and supervision for staff and volunteers
- Church leaders asses the values, motives and attitudes of applicants to ensure a culture of child safety and wellbeing
- The Church delivers, or provides access to, regular training and/or information sessions regarding child safety and wellbeing
- Ministry leaders ensure everyone is informed about policies and procedures and knows how to enact them

More information about legal requirements for screening

In NSW, WWCC is required for Staff and volunteers who serve:

- as a religious leader or spiritual officer (eg. pastor, regular preacher, worship leader)
- in a governance role (eg. elder, deacon, council member)
- in child-related work (eg. children's ministry, creche, youth ministry)
- as leader of a ministry with children or young people in their team (eg. café, cleaning roster)

In NSW, it is a legal requirement to both record and verify the WWCC number for anyone engaged in child-related work. For more information on the WWCC please go to: www.kidsguardian.nsw.gov.au/child-safe-organisations/working-with-children-check

In ACT, WWVP registration is required for Staff and volunteers who serve:

- as a religious leader or spiritual officer (eg. pastor, regular preacher, worship leader)
- in a governance role (eg. elder, deacon, council member)
- in child-related work (eg. children's ministry, creche, youth ministry)
- in ministry with vulnerable adults (eg. seniors, persons with disabilities)

Use of the title 'Pastor'

The Royal Commission into Child Sexual Abuse concluded that the 'lack of control over who is able to represent themselves as a pastor' constitutes' a weakness in the necessary safety controls [churches] should have in place to protect children'*. The Baptist Churches of NSW and ACT have recommended that the title Pastor be restricted to people who have been, or are in the process of applying to be, Accredited or Recognised Ministers by the Baptist Churches of NSW & ACT. Please see the letter enclosed in this package which was sent to churches in October 2018.

Included in the Safe Church Package:

Model documents (*Procedure for Staff and Volunteers, Screening Questionnaires* and *Code of Conduct*) are available as part of the package. If your church chooses to adopt these documents, please ensure that your church name is inserted where necessary and the date of adoption by the governance body is noted on the front of the document.

^{*} Royal Commission into Institutional Response to Child Sexual Abuse Final Report Volume 18 p88 available at www.childabuseroyalcommission.gov.au

| Ple | ase tick Yes / No and provide comments as required | |
|-----|--|-----------------|
| 1. | Does your church have a <i>Procedure for Staff and Volunteers</i> ? | Yes No |
| 2. | Have all staff and volunteers completed the Screening Check Questionnaire? | Yes No |
| 3. | Do you have role descriptions for all staff and volunteer roles? | Yes No |
| 4. | Are all staff and volunteers aware of the role description for their role/s? | Yes No |
| 5. | Do all staff and volunteers undergo a documented induction process? | Yes No |
| 6. | Does your church have a Code of Conduct for Staff and Volunteers? | Yes No |
| 7. | Have all staff & volunteers signed the Safe Church Policy and Code of Conduct for Staff and Volunteers? | Yes No |
| 8. | For NSW churches Do all of the Church's staff and volunteers who are regularly engaged in Child-related Work have a valid and current WWCC and has your church verified the WWCC or application number online? For ACT churches | Yes No |
| | Do all of the Church's staff and volunteers (including young people) who engage in a Regulated Activity (which would include activities or services provided by religious organisations that are specifically for, or mainly used by children), have a valid and current WWVP clearance? | Yes No |
| 9. | Have all of your Pastoral Staff completed a National Police Criminal Record Check? | Yes No |
| 10. | Does your church keep a record of whether Pastoral Staff have completed a National Police Criminal Record Check AND a copy of the National Police Criminal Record Check? | Yes No |
| 11. | Does your church maintain a Safe Church Register? | Yes No |
| 12. | Is your Safe Church Register up to date? | Yes No |
| 13. | Has your church governance body either (please answer yes or no and, if yes, tick box as appropriate) | Yes No |
| | a. Agreed to restrict the use of the title 'Pastor' to people who have been, or of applying to be, Accredited or Recognised Ministers by Baptist Church OR | • |
| | b. O Decided to use the title Pastor in some additional circumstances (If your of to permit the use of the title 'Pastor' in circumstances other than those please attach a copy of the decision made by your church's governance the date on which the decision was made.) | se recommended, |
| | Please attach the following document/s: • Screening Questionnaire/s • Code of Conduct for Staff and Volunteers | |

Your church's Safe Church Register (dates of birth and WWCC/WWVP numbers may be redacted)
If you ticked 13(b), minutes of the governance body's decision not to follow the recommendation

Procedure for Staff and Volunteers

regarding use of the title "Pastor"

Processes to respond to complaints of child sexual abuse [or other concerns*] are child focused.

- **a.** The institution has a child-focused complaint handling system that is understood by children, staff, volunteers and families.
- **b.** The institution has an effective complaint handling policy and procedure which clearly outline roles and responsibilities, approaches to dealing with different types of complaints and obligations to act and report.
- **c.** Complaints are taken seriously, responded to promptly and thoroughly, and reporting, privacy and employment law obligations are met.
- * Baptist Churches of NSW & ACT have broadened the scope of this standard to meet the scope of the National Principles agreed by Council Of Australian Governments.

What this might look like.

- The process for raising complaints and concerns about child safety is clear, accessible and prioritises the safety and wellbeing of children and young people
- Staff and volunteers know when and how to report to relevant authorities
- Information about raising and responding to concerns and complaints is available in various accessible formats including child-friendly formats
- There is a clearly defined record keeping system for concerns and complaints

The Royal Commission explains*:

A child-focused complaints process is an important strategy for helping children and others in institutions to make complaints. Child safe institutions respond to complaints by immediately protecting children at risk and addressing complaints promptly, thoroughly and fairly.

A child-safe institution has clear and detailed policies and procedures about how to respond to complaints. Staff and volunteers understand their responsibility for making a complaint promptly if they become aware of concerning behaviours, as well as their reporting obligations to external authorities. Complaint processes specify steps that need to be taken to comply with requirements of procedural fairness for affected parties, have review mechanisms, and ensure any disciplinary action that is taken withstands external scrutiny in accordance with relevant employment law and other employer responsibilities.

Included in the Safe Church Package:

Model Procedures are provided as part of this Safe Church Package. If your church chooses to adopt these model procedures, please ensure that your church name is inserted where necessary and the date of adoption by the governance body is noted on the front of the document. If you make changes to any of the procedures, please attach an explanation regarding why you have made such changes.

^{*} Royal Commission into Institutional Response to Child Sexual Abuse Final Report Volume 6 'Making Institutions Child Safe' Appendix A p426 available at www.childabuseroyal.commission.gov.au

| ase tick Yes / No and provide comments as required | |
|--|---------|
| Are all staff and volunteers aware of the Procedure for Conflict Resolution, Procedure for Responding to Child Protection Concerns and Procedure for Handling Complaints against Staff and Volunteers? | Yes No |
| Please describe how you ensure that all staff and volunteers are aware of the relevant policies and procedures? | |
| For example, through induction process and training, keeping copies of the Procedures in prominent place in church office, all staff and volunteers signing Safe Church Policy | |
| | |
| Are families aware of the <i>Procedure for Handling Complaints against Staff</i> and <i>Volunteers</i> and the roles and responsibilities of all relevant parties? | Yes No |
| Please describe how your church ensures that families are aware of the relevant procedures and the persons responsible for their implementation | |
| For example, through information on your webpage or church noticeboard | |
| Does your church have a child-focused approach to the management of | O., O., |
| complaints and concerns including communicating to children and young people about who to approach if they feel unsafe? | Yes No |
| Please comment on how this occurs in your church | |
| For example, posters on display, discussion about child safety | |
| | |
| | |
| | |
| Please attach the following document/s: • Procedure for Conflict Resolution | |

Procedure for Responding to Child Protection Concerns
Procedure for Handling Complaints against Staff and Volunteers

Staff are equipped with the knowledge, skills and awareness to keep children and young people safe through continual education and training.

- **a.** Relevant staff and volunteers receive training on the nature and indicators of child maltreatment, particularly institutional child sexual abuse.
- **b.** Staff and volunteers receive training on the institution's child safe practices and child protection.
- **c.** Relevant staff and volunteers are supported to develop practical skills in protecting children and responding to disclosures.

What this might look like.

- Staff and volunteers engage in training which addresses the circumstances and experiences that increase a child's vulnerability to harm and how to recognise signs of child sexual abuse
- Staff and volunteers share skills to allow continual improvement in promoting safe environments
- Ministry leaders engage in training to develop effective risk management approaches to ensure child safety and wellbeing

Staff and volunteers who are required to attend Creating Safe Spaces training include anyone who serves:

- as a religious leader or spiritual officer (eg: pastor, regular preacher, worship leader)
- in a governance role (eg: elder, deacon, council member)
- in child-related work (eg: children's ministry, creche, youth ministry)
- in ministry with vulnerable adults (eg: seniors, persons with disabilities)
- as leader of a ministry with children or young people in their team (eg: café, cleaning roster)

For more information on Creating Safe Spaces training please go to www.creatingsafespaces.org.au

The Royal Commission recommends*:

Each religious institution should ensure that all people in religious or pastoral ministry, including religious leaders, have professional supervision with a trained professional or pastoral supervisor who has a degree of independence from the institution within which the person is in ministry.

The Baptist Churches of NSW & ACT strongly encourage that all pastors engage in regular supervision or mentoring as outlined in their letter to churches dated October 2018 enclosed in this package. The *Safe Church Health Check* requires all pastors to engage in some form of guided reflective practice: supervision, coaching, mentoring or spiritual direction.

^{*} Royal Commission into Institutional Response to Child Sexual Abuse Final Report Recommendations available at www.childabuseroyalcommission.gov.au

| Ple | ease tick Yes / No and provide co | omments as required | |
|-----|---|--|--------|
| 1. | Does your church provide ongoing tra as appropriate to their needs and re Please describe how ongoing traini | | Yes No |
| | | outh Ministries State Conference, Children Retreat, CFM Connect Day/s, Pastors & tions. | |
| | | | |
| 2. | members who disclose Child Sexua child, or a Risk of Significant Ha | , , , | Yes No |
| | Please describe how support is or | · | |
| | For example, referral to counselling | g or pastoral care team. | |
| | | | |
| 3. | Spaces training within the last 3 year | and volunteers attended Creating Safe ars or undertaken the online module and kshop within 9 months of commencement? | Yes No |
| 4. | Do all your Pastoral Staff engage in some form of regular guided reflective practice (e.g. supervision, mentoring, coaching, spiritual direction) as recommended by the Royal Commission and Baptist Churches of NSW & ACT? | | Yes No |
| | Please provide details of the guided reflective practice each of your paundertaken in the last twelve months: | | |
| | Name of Pastor | Type of Guided Reflective Practice (e.g. supervision, mentoring, coaching, spiritual dire | |
| | | (0.3. 0.2) (1.0.0), 11.0 (1.0.1), 0.0 (1.1.1) | |
| | | | |
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Please attach the following document/s:

• Record of CSS training (and renewal dates) if this is not captured in your Safe Church register.

Physical and online environments minimise the opportunity for abuse [or other harm*] to occur.

- **a.** Risks in the online and physical environment are identified and mitigated without compromising a child's right to privacy and healthy development
- **b.** The online environment is used in accordance with the institution's code of conduct and relevant policies.
- * Baptist Churches of NSW & ACT have broadened the scope of this standard to meet the scope of the National Principles agreed by COAG.

What this might look like.

- The Church takes steps to identify places and activities where there may be the risk of harm to children
- Ministry leaders identify any children or young people who may be at increased risk of harm due to situation or particular vulnerability
- The Church and ministry leaders implement and communicate agreed guidelines for online communication
- Third party contractors and hirers of facilities are required to have appropriate measures in place to ensure the safety and wellbeing of children and young people

Online safety

An important part of compliance with this Standard involves addressing online safety risks. Model *Guidelines for Activities with Children and Young People*, including suggestions regarding use of social media, are available as part of this package.

Third parties and affiliated entities

The Royal Commission recommended that agencies which are affiliated with a church should report their compliance with Child Safe Standards to the church on an annual basis.*

This is relevant where a church operates a school, preschool or other service to children and young people. It may also be relevant where the church engages in ministry or ministry partnerships overseas. Please contact your Baptist World Aid Church Relationships Manager for more resources www.baptistworldaid.org.au/our-story/our-people/church-relations/

Persons of Concern

A flyer entitled 'An Australian Baptist Response to Persons of Concern' is included with the Safe Church Package. This flyer outlines the risk management process for known sex offenders and other persons of concern and the reasonable precautions requires to ensure safe ministry. In adhering to this process your church may decide that the most reasonable precaution in your context is to exclude a known sex offender from attending your church services and activities.

Included in the Safe Church Package:

Model procedures, Screening Questionnaires, Code of Conduct and letters to third parties and
affiliated entities are available as part of the package. Please adapt these policies to the needs of
your church. If your church chooses to adopt these documents, please ensure that your church
name is inserted where necessary and the date of adoption by the governance body is noted on
the front of the document.

^{*} Recommendation 16.35 Royal Commission into Institutional Response to Child Sexual Abuse Final Report. www.childabuseroyalcommission.gov.au/sites/default/files/final_report_-_recommendations.pdf

| Ple | ase tick Yes / No and provide comments as required | | |
|------------|--|-----|----|
| 1. | Does your church have guidelines for risk management that address both physical and online risks to children and young people? | Yes | No |
| 2. | Has your church's Safe Church Team undertaken an audit of physical environment that might create increased risk of harm to children and young people (for example, offices without windows, basement or other isolated areas, balcony areas) | Yes | No |
| 3. | If the church has residential property that is identifiable with the church, have all regular adult residents been required to provide evidence of their WWCC / WWVP clearance? If N/A answer "Yes". | Yes | No |
| 4. | Has your church considered whether any ministries you support, including overseas ministries, have appropriate child protection practices in place? (This may include consideration of whether supporting orphanages overseas is appropriate) | Yes | No |
| 5. | Does your church commit to performing risk assessments for all ministry activities at least annually? | Yes | No |
| 6. | Does your church have a WHS Team to oversee the implementation of safe physical environments (including emergency procedures, risk assessments, privacy policy and safe food handling)? | Yes | No |
| | | | |
| 7 . | Have all paid Pastoral Staff, WHS Team Leader and WHS Team completed the Baptist Insurance Services (BIS) WHS online training? | Yes | No |
| 8. | Do all associated entities (e.g. OOSH, School, Pre-school, Foodbank, Op Shop) report to the church on an annual basis regarding their compliance with the Child Safe Standards and the measures in place to ensure the safety of children and young people? | Yes | No |
| 9. | Do any third-party groups who hire facilities (e.g. dance groups or tutoring) agree as part of their lease or licence agreement to abide by the Child Safe Standards and confirm that they have appropriate measures in place to ensure the safety of children and young people. | Yes | No |
| 10. | Has your church leadership adopted the Australian Baptist Ministries endorsed process to manage Persons of Concern in your congregation? | Yes | No |
| 11. | NSW Churches Do you ensure that any contractors (e.g. cleaners, tradespeople) that have contact with children (and could be considered to be engaged in Child-related Work have a valid WWCC AND that the church has verified this number online? ACT Churches Do you ensure that any contractors (e.g. cleaners, tradespeople) that have contact with children (and could be considered to be engaged in Regulated Activities have a valid WWVP? | Yes | No |

Please attach

- Record of BIS WHS training for all paid staff, all members of the governing body and each member of the WHS (if this was not already recorded in the safe church register).
- Declaration Regarding Ministry with Persons of Concern.

Implementation of the Child Safe Standards is continually reviewed and improved.

- a. The institution regularly reviews and improves child safe practices.
- **b.** The institution analyses complaints to identify causes and systemic failures to inform continuous improvement.

What this might look like.

- There are regular opportunities to specifically discuss child safe practices in the church e.g. meetings, forums, planning days
- Feedback is sought from children, young people, families and communities about child safe practices
- Any incidents or complaints are reviewed to help improve future plans for child safety and wellbeing

A review should include:

- Considering and, if necessary, updating your Safe Church Policy and any procedures (this is one
 reason why you should record the date on which a policy or procedure was adopted by the
 governance body)
- Ensuring that the Safe Church Team is fulfilling their requirements
- Awareness of changing legislative requirements
- Making any required changes to policies/procedures
- Analysis of complaints/incidents
- Consideration of feedback from ministry leaders, children, young people and families.

| Ple 1. | Does your Church Leadership (Pastors, Deacons, Elders. Governance Group) have a minuted review of child safe practices at least on an annual basis? |
|-----------|---|
| | How does your church seek feedback on child safe practices, for consideration on review? |
| | For example, by publicising the date of this review to church attendees so that they are prompted to provide any relevant feedback. |
| | |
| 2. | Please identify the 3-5 most important potential risks or issues specific to children and young people in your church. |
| | For example, the church has not considered risk related to online communication, the youth room is isolated with no visibility, not all staff and volunteers have undertaken Creating Safe Spaces training, the church does not currently have strategies for listening to children and young people. |
| | |
| | |
| | |
| 3. | Please identify the steps your church can take in the next 12 months to address (or begin to address) the issues raised in question 2 above. |
| | |
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| | |

Policies and procedures document how the institution is child safe.

- a. Policies and procedures address all Child Safe Standards.
- **b.** Policies and procedures are accessible and easy to understand.
- c. Best practice models and stakeholder consultation inform the development of policies & procedures.
- d. Leaders champion and model compliance with policies and procedures.
- e. Staff understand and implement the policies and procedures.

What this might look like.

- Church leaders are familiar with the Child Safe Standards
- Child safe issues are regularly discussed at any leadership or governance meeting, both independently and in relation to other issues
- The church has a *Safe Church Policy* and sufficient clear and accessible procedures to enable the policy to be consistently implemented
- The church keeps copies of all policies, procedures and relevant documents
- The church maintains specific records of adherence to the *Safe Church Policy* to demonstrate compliance with legal obligations and reasonable responses to any risk (for example, sign-in sheets, training records, risk assessments, records of complaints)

Records (which need to be kept for a minimum of 45 years) include, but are not limited to:

- Safe Church Policy (dated versions)
- Procedures (dated versions)
- Records of attendance (children, young people and leaders)
- Ministry Information Forms
- Permission and consent forms
- Incident reports
- Contemporaneous notes, where required (including notes regarding consideration of potentially reportable matters even where a report was not made)

Included in the Safe Church Package:

Model Procedures and Forms are available as part of the package. If your church chooses to adopt
these documents, please ensure that your church name is inserted where necessary and the date
of adoption by the governance body is noted on the front of the document.

| Ple | ease tick Yes / No and provide comments as required | | |
|-----|---|-----|------|
| 1. | Do all your ministries that involve children (0-18 years) and vulnerable people have a process for gathering permission and consent forms, records of attendance, accident and incident reports and other relevant documents? | Yes | No |
| 2. | Are your records securely stored for a minimum of 45 years? How are records stored? | Yes | No |
| | For example, in locked filing cabinets, online using secure servers, on a central computer with back up provisions | | |
| | | | |
| 3. | Does your church have a process for ensuring that staff and volunteers implement the <i>Safe Church Policy</i> and procedures? | | |
| | Please comment on how your church ensures that <i>Safe Church Policy</i> and procedures are implemented | Yes | O No |
| | For example, random checks by Safe Church Team, discussion in staff reviews, discussion with ministry leaders | Tes | U NO |
| | | | |
| | | | |

Please attach

- A sample of the forms or describe the method you use for recording:
 - attendance (of leaders and attendees) at ministry events;
 - parental permission and consent;
 - accident and incident reporting
- If your church has any other policy or procedure documents that may be relevant for this Safe Church Health Check, attach these also.

SUBMISSION CHECKLIST

Please ensure you have completed all of the following before returning your Safe Church Health Check:

| All questions answered by ticking Yes or No. | | |
|--|---|--|
| Written explanations and additional information given when requested | | |
| Attached documents | Alternative adopted or changes made* | Model adopted with no changes |
| Safe Church Policy | | \bigcirc |
| Staff and Volunteer Code of Conduct | | |
| Procedure Responding to Child Protection Concerns | \bigcirc | |
| Procedure for Handling Complaints against Staff and Volunteers | | \bigcirc |
| Procedure for Resolving Conflict | \bigcirc | |
| Procedure for Staff and Volunteers | \bigcirc | |
| Ministry Information Form | \bigcirc | |
| Ministry Screening Questionnaire/s | \bigcirc | |
| | | Copy attached |
| Record of screening and training of all staff and volunteers | | |
| Safe Church Register | | |
| Attendance, parental permission/consent, accident and incident reportin | g forms (blank example | es) |
| Declaration Regarding Ministry with Persons of Concern | | |
| (If required) Minutes of the decision to use the title Pastor outside the re of the Baptist Churches ACT and NSW | ecommendations | \bigcirc |
| (If required) Explanation of changes to Model documents attached | | |
| Final document considered and accepted by governance body | | |
| Final declaration completed and signed | | |

^{*}If your church has made changes to a model document, please list changes in an attachment.

DECLARATION

| l, | | (f | ull name), |
|--|--------------------------------|--------------------|-------------------------|
| declare that I am authorised by "the Church", to complete the Safe Church Health Check, and that the provided are a true and accurate representation of the current practices | answers and | docui | of church) mentation |
| I understand that this Safe Church Health Check process is offered by t & ACT as a resource to assist the Church to review the Safe Church F Church. I understand that the Safe Church Health Check is an assess contained in the Safe Church Health Check only and does not constitute responsibility by Baptist Churches of NSW & ACT. | Policy and prosment agains | ocedui st the s | res of the standards |
| The governance group understand that it is their duty to provide a safe | e church envi | ronme | nt. |
| The governance group, | _ (title of governance group), | | |
| read and endorsed this document on: | Date: | / | / |
| Signed: | Date: | / | / |
| | | | |
| Person completing the Safe Church Health Check | | | |
| Name: | | | |
| Position in church: | | | |
| Contact number: | | | |
| Church Email: | | | |
| THE FMAIL ADDRESS FOR FOLLOWILD INFORMATION AND C | OMBLIANCE CERT | CICATE TO |) DE CENIT TO |

(THE EMAIL ADDRESS FOR FOLLOW UP INFORMATION AND COMPLIANCE CERTIFICATE TO BE SENT TO

ACKNOWLEDGMENTS

With thanks to the following organisations for their assistance and consultation:

- Bravehearts
- Survivors and Mates Support Network
- Baptist Churches of NSW & ACT Safe Church Health Check Advisory Group
- Baptist CFM (Children and Family Ministries)
- BYM (Baptist Youth Ministries)
- Baptist Churches of NSW & ACT Assembly Council
- Baptist Union of Victoria
- Queensland Baptists
- Baptist Churches Western Australia
- Rev Peter Barnett, Safe Ministry Resources
- Uniting Church in Australia
- Anglican Church of Australia
- Presbyterian Church of Australia
- Catholic Religious Australia (CRA)
- Baptist Insurance Services
- NSW Office of the Children's Guardian

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